CAB3255 Appendix 3 CTR Consultation Response - Summary

	Total responses	Yes	No	Don't know	% Yes	%No	%Don't know	No of comments
Read CTR background								
information	192	187	5	0	97.40%	2.60%	0.00%	
Keep the current CTR	128	55	46	27	42.97%	35.94%	21.09%	34
OPTION 1:								
Introduce an income banded								
scheme	86	37	33	16	43.02%	38.37%	18.60%	26
OPTION 2:								
Limit to 2 dependant children	77	45	21	11	58.44%	27.27%	14.29%	14
OPTION 3:								
Remove non-dependant								
deductions	73	40	18	15	54.79%	24.66%	20.55%	9
OPTION 4:								
Disregarding Carers Allowance,								
ESA (SC) and housing element								
of UC	71	43	16	12	60.56%	22.54%	16.90%	7
OPTION 5:								
Capital limit reduced to £6000	71	27	36	8	38.03%	50.70%	11.27%	20
OPTION 6:								
Earning disregard replacements	68	35	19	14	51.47%	27.94%	20.59%	7
OPTION 7:								
Further income disregards for								
the disabled	67	39	16	13	58.21%	23.88%	19.40%	12
OPTION 8:								
Removing Extended Reductions	65	34	18	13	52.31%	27.69%	20.00%	9
OPTION 9:								
Removal of Second Adult								
Reduction	64	35	15	14	54.69%	23.44%	21.88%	6

	Total responses	Yes	No	Don't know	% Yes	%No	%Don't know	No of comments
OPTION 10:								
Daily changes	64	46	6	12	71.88%	9.38%	18.75%	4
OPTION 11:								
Extending backdating	64	44	7	13	68.75%	10.94%	20.31%	3
FUNDING CTR:								
Increase Council Tax	62	18	37	7	29.03%	59.68%	11.29%	
FUNDING CTR:								
Find costs by cutting other								
services	62	14	40	8	22.58%	64.52%	12.90%	15
Other option suggestions								11
General comments								11
							TOTAL	188

CAB3255 Appendix 3 CTR Consultation Response - comments (1)

Keep the current CTR	OPTION 1: Introduce an income banded scheme	WCC Response
I do not mind paying for my council tax i am receiving pip and esa, I do not go out and think personally I could contribute more	maybe everyone who gets a reduction of 100% should pay a set amount, 10.00 a month instead of paying nothing	
it is simple and easy to understand and protects people on low incomes from losing more of their income to pay council tax.	remove the 2+ children element	

The current scheme is not designed to prevent fraud, the new scheme with its reduced requirements will, by design, reduce fraud e.g. no requirement to report all income changes, non-Creating a separate scheme for dependants etc. Reviews will be undertaken on a risk based. working age claimants for example, 60+ I suggest you rethink the option of Whilst the new scheme has been designed to protect allowing only claimants that have would create more complexities and savings or capital of less than 6,000 to vulnerable groups and to, where possible, minimise any potential unfairness between those in reductions in entitlement, it is proposed that the new scheme The scheme does need modernising to benefit from this scheme. You should different age brackets. For those that stop fraud, abuse and misuse of the will contain additional provisions to protect individuals who take into account the claimants' age suffer financial hardship may apply for a system. It has to consider the most experience exceptional hardship. Where any applicant is group i.e.; 60 yrs + with savings or Exceptional Hardship payment. The vulnerable avoiding them financial likely to experience exceptional hardship, they will be capital less than 16,000 should also be Pension age scheme has a capital limit hardship. encouraged to apply for an exceptional hardship payment of £16K eligible. As a new claimant for CTR I do find these changes rather worrying and from my perspective, and I am sure many others, who are unfortunately in the problem with this is if you earn 1p the same situation, very unfair. I do find more you could end up losing a it hard to believe that the additional significant amount of CTR and could The income bands are wide / generous administration costs incurred to cope lead to hardship, although there is an to allow for changes to occur without a with the increase in the number of option of applying for hardship help it change in CTR. If their total income claimants will force Winchester Council means vet another form to fill out. I do increases & crosses to the next band a to put up their council taxes. It is not agree that any household with more reduction in CTR will occur. already very high and equated to 12% than two children should lose out, that Unfortunately, cliff-edges will always of my income, when I was earning, not is just vile and discriminatory. Couples occur in a more simplified scheme. If without children are treated unfairly as any financial hardship occurs then to mention the increase every year. My salary remained the same !I would also they will end up paying more for the assistance is available from the like to add that the option to limit the same services that those with children Exceptional Hardship Fund. maximum capital limit to 6,000 from receive. I would suggest that no-one We have limited the new scheme to 2 16,000 without considering the should have to pay any council tax if children, in line with all other benefits claimants' age is very discriminatory. I they have an income of less than £300 i.e. Universal Credit, Tax Credits, am 63 years old and single with per week or if they are without Housing Benefit & Pensioner CTR currently 15,000 in the bank, which is The administration has increased due to the introduction of employment for any reason. CTR (which are prescribed by central dwindling rapidly. That is hardly a Universal Credit due to the high level of changes which are should then reduce by 5p for each £ government). The vast majority of other earned over that amount up to £500. All Local Authorities also limit to 2 children fortune at my age? Whilst I endeavour received & funding from central government continues to those earning £500 pw or above the to find employment, it is unrealistic to decrease. If the proposed change is agreed and included in as well. think I will be able to live the rest of my the final scheme and financial hardship was suffered, The average wage for the area, should pay

full council tax

Exceptional Hardship Fund is available.

vears serenely.

dissabled people first the government now you made me worried off loosing my home I say you make a new benfitit go with uc benfitit keep the old sceam going while some still on old benfitit sytyerm if you change it now lot will be homeless plys cov19 made poeple homeless including me please don't change it set up new benfitit if u worrid	separate scheme for working age claimants on Universal Credit would create more complexities and potential unfairness between those in receipt of Universal Credit and those not in receipt of Universal Credit.	open itself up to an inevitable administrative headache in keeping up with the continued change in individual and family circumstances as we are all exposed to the likelihood of frequent manoeuvre between the bands. The	
		will make it difficult for single people to	Single Person Discounts will not be changed. CTR is still available to single people on a low income

we must protect families through the CTR scheme. I do not believe we	We have limited the new scheme to 2 children, in line with all other benefits i.e. Universal Credit, Tax Credits, Housing Benefit & Pensioner CTR (which are prescribed by central government). The vast majority of other Local Authorities also limit to 2 children as well. If financial hardship is suffered, the Exceptional Hardship Fund is available.	To disregard any dependents over two should happen with new applications only. I cannot reduce the amount of children that I have now, so to penalise me for it would be unfair.	children, in line with all other benefits i.e. Universal Credit, Tax Credits, Housing Benefit & Pensioner CTR (which are prescribed by central government). The vast majority of other Local Authorities also limit to 2 children as well. Creating a separate scheme for working age claimants for with more than 2 children at a certain date would create more complexities and potential unfairness. If financial hardship is suffered, the Exceptional Hardship Fund is available.
Limiting this to help save costs on administration is a fair point but it would	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.	50% more reduction	
can stay at home. This might sound controversial but I think my taxes	To encourage work, a standard £35 per week disregard will be provided against earnings for single persons and £70 per week for disabled applicants, carers, those in special employments or couples or lone parents	One which does not discriminate against single people. Winchester very expensive to live in and council tax is only tax which gives single people a bit of reprieve.	The proposed scheme does not discriminate against single applicants. Single applicants require a lower income compared to couples or households with children, this is reflected in the bands. Single Person Discounts will not be changed. CTR is still available to single people on a low income

complicated and confusing. My reading is that more people in financial hardship will be denied this assistance, which is unacceptable. I feel that current economic uncertainty during Covid and on the eve of Brexit make this an	there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial	I wouldn't agree to an alternative, because someone who you select will be in further poverty. Why don't you stop discounts on second homes instead! Some people can't even afford one home.	
review. Flease William II.	Every effort has been made to communicate the proposed	one nome.	homes
The consultation is unclear in its	changes clearly and concisely, contact details were provided if further explanation/clarification was required. The consultation was widely publicised to reach all residents and stakeholders. The consultation period was 6 weeks, we did the following advertisements & actively encouraged engagement and want everyone to have their say. Wrote to all CTR claimants Added to WCC website Sent a leaflet with all Council Tax bills throughout the consultation (6500) Wrote to all landlords Wrote all major preceptors Wrote to Citizens advice, CAP, Frontline debt, Parishes		The scheme has been designed so that disabled people are not disadvantaged.
intentions and not explained clearly	Added survey to all our email responses		This is achieved by continuing to
enough for people to make an informed			disregard their disabled income plus up
decision as to what change or changes	Added to internal comms		to £80 per week of their other income.
would significantly effect them. Things	Poster in reception		There may be a small number of cases
like this need to be explained in plain		What happens to those of 'working age'	that receive less support. They will be
english. The time period for this is also		but because of disabilities are not	able to apply for assistance from the
rather short.		capable of work.	Exceptional Hardship Fund.

The question I have is what advice is the Council getting from the LGA? surely every council is facing the same issue and so will benefit from shared wisdom.	The following is a link to what other LA's have introduced: www.entitledto.co.uk/media/42779/review-of-income-banded-council-tax-reduction-schemes-2020-21-from-entitledto.pdf	Option 2 regarding only 2 children does this take into account parents with multiples (eg twins, triplets etc) as I think this needs to be considered	We have limited the new scheme to 2 children, in line with all other benefits i.e. Universal Credit, Tax Credits, Housing Benefit & Pensioner CTR (which are prescribed by central government). The vast majority of other Local Authorities also limit to 2 children as well. Creating a separate scheme for working age claimants for with more than 2 children because they are twins/triplets would create more complexities and potential unfairness. If financial hardship is suffered, the Exceptional Hardship Fund is available.
Can't afford the costs of living now,	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.	we should stop shielding pensioners financially and penalise family with children	The Council has no powers to change the level of support provided to Pensioners

I will literally not be able to afford anything outside of food rent and medical bills if I have to pay more council tax	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.	I'm unsure as to why am unnecessary change to make it more difficult financially for some people.	the administration is high. The link between Housing Benefit and Council Tax Reduction is no longer there, the scheme needs to be changed to meet future requirements. Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.
I am unable to work due to my mental health and recieve universal credit,long term disabled element. I currently recieve maximum reduction and am afraid how this will effect me. So any change to make people poorer is in my opinion unfair.	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.	Keep it the same and increase the council tax for the top level council tax those who are in the most expensive houses. There is a lot of really expensive property in Winchester and surrounds - get them to pay more. And increase the council tax charged on homes that are second residences/holiday homes/empty. Get the most wealthy to pay more.	No discount on second homes. No discount for empty or unfurnished properties Long term empty properties over 2 years are subject to a higher premium
	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.	According the table 1, it seems that 25 percent single person discount will disappear. So, my suggestion is to retain Single Person Discount for people whose income is below 31,250.01 a year, or 2,604.20 a month, or 601 a week, before HMRC tax and national insurance contribution applied.	Single Person Discounts will not be changed. CTR is still available to single people on a low income

CTR is needed by the people who get it. Fully not partially, if that is going to affect payments for people on low incomes.	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.	Stay the same as now	THE CUITCH CONCINC TO COMPLEX WITE
People on low incomes can't afford to pay more.	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.	I think it should be left as it is, the change over would cost lots and make everything so much harder for all households.	the administration is high. The link between Housing Benefit and Council Tax Reduction is no longer there, the scheme needs to be changed to meet future requirements. The proposed scheme is simple. Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.
If you remove the CTR it will push me further into debt. My income is already reduced because of the lockdown. To remove thee benefits in any percentage, will push me further into poverty.	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.	leave as is. Do not reduce the amount people are getting to many people are struggling as it is even more so in the current situation.	the administration is high. The link between Housing Benefit and Council Tax Reduction is no longer there, the scheme needs to be changed to meet future requirements. The proposed scheme is simple. Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.

I think it's a terrible time to put more pressure on the more vulnerable people who are struggling with work and money as it is	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.	keeping it as it is. why change something that seems to be working (it does for me anyway)	the administration is high. The link between Housing Benefit and Council Tax Reduction is no longer there, the scheme needs to be changed to meet future requirements. The proposed scheme is simpler. Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.
In light of the Covid situation any changes could cause additional stress and mental health problems to claimants. This in turn would put additional burdens on council funding. The changes to the care element seems to be a tax on disability	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available. The care element is disregarded from the household income	Keep it the same	the administration is high. The link between Housing Benefit and Council Tax Reduction is no longer there, the scheme needs to be changed to meet future requirements. The proposed scheme is simpler. Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.
	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.	To keep it them same. Financially people would struggle and im unsure, as to why this isnt working or why some people would be put in a situation to make them struggle more.	the administration is high. The link between Housing Benefit and Council Tax Reduction is no longer there, the scheme needs to be changed to meet future requirements. The proposed scheme is simpler. Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall

Any change is extremely worrying to people receiving benefits and in care.		Clearly I don't have all the figures and no what's spent were to be able to give answer to this question	
Keep it the same, as a single parent to nearly 3 and financially its already difficult.	We have limited the new scheme to 2 children, in line with all other benefits i.e. Universal Credit, Tax Credits, Housing Benefit & Pensioner CTR (which are prescribed by central government). The vast majority of other Local Authorities also limit to 2 children as well Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial	What is the alternative? THE WEALTHY CITY AND COUNTY COUNCILLORS GET WHAT THEY WANT! SO I DON'T EVEN UNDERSTAND WHY YOU'RE ASKING! DON'T TREAT THE PUBLIC LIKE THEIR STUPID! WHAT'S THIS - MANAGEMENT TRYING TO FIND A REASON TO KEEP THEIR JOBS WHILST THE FRONT LINE STAFF TAKE THE CRAP! SLING YOU'RE HOOK!	
I think it should be left as it is as it does seem to be working for most households.	the Council to provide effective support to low income	Don't know	

If possible, why change a system is already working well	The current scheme is complex and the administration is high. The link between Housing Benefit and Council Tax Reduction is no longer there, the scheme needs to be changed to meet future requirements and allow the Council to provide effective support to low income taxpayers	Сс	
some really need it. I don't mean myself, I'm happy to pay council tax when my income is good.			
COUNCILLORS) robbing the poor! WE'RE NOT ALL BROWN NOSES! STOP TREATING THE WORKING CLASS LIKE THEIR ILITERATURE IMBECILES! IT'SEEMS TIME THE WEALTHY 'TOOK STOCK'! WE DON'T NEED CORBYNITES OR FALSE CRAP! IF THE CITY COUNCIL HAVE A 'RESPECTABLE OFFER' TO PUT ON THE TABLE - TO THE WORKING CLASS THEN WE MAY CONSIDER IT! GO ON TELL ME ""WHAT IS SOOOO GOOD ABOUT			

Lower the tax		
Lower the tax		
I think Winchester is already a very		
expensive place to live. People on their	Circle Berner Bisserute will not be about and OTB is still	
own still have to pay all their Bill's on their own	Single Person Discounts will not be changed. CTR is still available to single people on a low income	
and own.	available to single people on a low income	
Single person reduction must continue		
or it is discriminatory and essentially a single person tax.	Single Person Discounts will not be changed	
single person tax.	origio i craori Diacourita wili not be changed	

At the moment it is difficult for people to		
contact the Council, now is not the time	Contacting the Council has not changed. We are available via	
to move the goalposts	email/letter or phone.	
Don't know		
Сс		
OC		

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		OPTION 3:	
OPTION 2:	WOO Beenene	Remove non-dependant	WOO Beenense
Limit to 2 dependant children	WCC Response	deductions	WCC Response
We have five children and feel this would be very unfair and discriminate against large families who already struggle, this would be the worst option for many large families!	children, in line with all other benefits i.e. Universal Credit, Tax Credits, Housing Benefit & Pensioner CTR (which are prescribed by central government). The vast majority of other Local Authorities also limit to 2 children. If financial hardship is suffered, the	alternative to insufficient pay - we need	= -
I'm sorry to say but most large family's like myself did not decide to end up as a single parent trying to work and			
provide and now out of no were have to			
struggle more. As I said work is hard enough and you will leave family's like	children, in line with all other benefits i.e. Universal Credit, Tax Credits,		
mine with nothing left for bills and food	Housing Benefit & Pensioner CTR		Removing non-dependant deductions
shopping. I do not have all figures to be	(which are prescribed by central		means that the administration of the
able to give an answer to this question	government). The vast majority of other		scheme would be more straightforward
and I don't believe anyone else	Local Authorities also limit to 2 children.		whilst also protecting low income
answering this question will be able to	If financial hardship is suffered, the		families where, for example, adult sons
give a sensible answer either	Exceptional Hardship Fund is available.	this is a terrible idea.	and daughters remain at home

	We have limited the new scheme to 2 children, in line with all other benefits i.e. Universal Credit, Tax Credits, Housing Benefit & Pensioner CTR (which are prescribed by central		Removing non-dependant deductions
Do not apply the limit. I am concerned that this would harm poor families who happen to have >2 children.	government). The vast majority of other Local Authorities also limit to 2 children as well. If financial hardship is suffered, the Exceptional Hardship Fund is available.	Adult children in work, could contribute.	means that the administration of the scheme would be more straightforward whilst also protecting low income families where, for example, adult sons and daughters remain at home
	We have limited the new scheme to 2		
	children, in line with all other benefits i.e. Universal Credit, Tax Credits, Housing Benefit & Pensioner CTR (which are prescribed by central government). The vast majority of other		Removing non-dependant deductions means that the administration of the
I only have twos children so this wouldn't affect me but I don't agree because again it means a rise in child poverty	Local Authorities also limit to 2 children as well. If financial hardship is suffered, the Exceptional Hardship Fund is available.	non dependent adults should contribute to the applicant if living with them	scheme would be more straightforward whilst also protecting low income families where, for example, adult sons and daughters remain at home

	We have limited the new scheme to 2 children, in line with all other benefits		
You need to consider families with multiples eg twins/triplets etc	financial hardship is suffered, the	non dep deductions should continue. it is correct that adult children should make a contribution to the household	Removing non-dependant deductions means that the administration of the scheme would be more straightforward whilst also protecting low income families where, for example, adult sons and daughters remain at home

Limit it for new applicant only.	children, in line with all other benefits i.e. Universal Credit, Tax Credits, Housing Benefit & Pensioner CTR (which are prescribed by central government). The vast majority of other Local Authorities also limit to 2 children as well. Creating a separate scheme for 'new' working age claimants for with more than 2 children would create more complexities and potential unfairness. If financial hardship is suffered, the Exceptional Hardship Fund is available.	keep the same	
allow for up to 4 children to reflect support for children in our community	More than 2 children could be considered but there would be an additional cost to this & it would not be in line with all other benefits i.e. Universal Credit, Tax Credits, Housing Benefit & Pensioner CTR (which are prescribed by central government). The vast majority of other Local Authorities also limit to 2 children as well	keeping it as is	

	We have limited the new scheme to 2 children, in line with all other benefits i.e. Universal Credit, Tax Credits, Housing Benefit & Pensioner CTR (which are prescribed by central government). The vast majority of other Local Authorities also limit to 2 children as well. If financial hardship is suffered,		
this is unfair and discriminating see	the Exceptional Hardship Fund is		
previous.	available.	Stay the same as now	
Nothing that takes away income for poor parents		Don't know	

T T		
	COVID 19 has caused uncertainty and financial suffering. Central government has provided (outside of the current welfare benefits) additional financial assistance & they have enhanced the existing welfare benefits. COVID 19 has also lead to an increase in CTR claimants - enhancing the requirement for a simpler scheme. Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer	
	financial hardship, the Exceptional Hardship Fund is available.	

keeping as is.	The current scheme is complex and the administration is high. The link between Housing Benefit and Council Tax Reduction is no longer there, the scheme needs to be changed to meet future requirements and allow the Council to provide effective support to low income taxpayers	
Stay the same as now		

		Τ	Т	1
	1	1	1	1
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	1	1	1	1
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	1	1	'	1
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	1	1	'	1
1	1	1	'	1
1	1	1	'	1
	1	1	'	1
	1	1	'	1
Because it really doesn't make a	1	1	'	1
difference to how much waste is made.	1	1	'	1
If thats the case people should make	1	1	'	1
thier own way of rubbish disposal.	1	1	'	1
1	1			1
1	1	1	'	1
	1	1	1	1
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	1	1	'	1
1	1	1	'	1
1	1	1	'	1
	1	1	1	1
	1	1	1	1
	1	1	'	1
	1	1	'	1
	1	1	'	1
Don't know	1	1	'	1
Bont Kno		<u>-</u>		4

CAB3255 Appendix 3 CTR Consultation Response - comments (3)

OPTION 4: Disregarding Carers Allowance, ESA (SC) and housing element of		OPTION 5:	
UC	WCC Response	Capital limit reduced to £6000	WCC Response
Shouldn't be counted		Keep the maximum capital limit at £16,00 and don't apply the tariff income for £6,000 to £16,000. This will reduce the cost of administration for the tariff capital and simplify the scheme	This would significantly increase the CTR awarded, adding to the cost of the scheme.
Disabled people shouldn't loose out!		That is a very big reduction. Everyone should be encouraged to save not least because an element of savings gives a person some security and therefore peace of mind. A more reasonable reduction would be to £10,000, i.e. <40% vice > 60% reduction.	By capping the limit it eliminates the requirement to calculate tariff income which applies to capital in excess of £6k. This simplifies the assessment of capital and offsets the reduction in CTR against the other changes which in effect cause an increase in CTR. Somaintains the overall cost of the scheme at current levels. Other capital limits could be considered but there would be an additional cost.

	1	T	
Just dont think this would be fair		Make the Figure £12,000 as most	This could be considered but there
considering you were going to put a 2		people try to save money for	would be an additional cost to the CTR
child limit.		replacements of ware and tare items	scheme
Lucavial agree to this self-cost (CALL			This pould be appointed that there
I would agree to this scheme if ALL	DID 9 DI A are diaregarded disability	Make it no loop then half of the aviation	This could be considered but there
health, disability and housing benefits	PIP & DLA are disregarded disability		would be an additional cost to the CTR
were disregarded income	benefits too	amount	scheme

		the disregarded c apital amount is to	
This cooms a tay on the most	These incomes are being	low if you want to lower it at all it should	
This seems a tax on the most vulnerable		be lowered by no more than £2000 to £14000 at the most.	would be an additional cost to the CTR scheme

keeping it as is	I suggest you rethink the option of allowing only claimants that have savings or capital less than 6,000 to benefit from this scheme. You should take into account the claimants' age group i.e.; 60 yrs + with savings or capital of less than 16,000 should also be eligible.	Creating a separate scheme for working age claimants for example, 60+ would create more complexities and potential unfairness between those in different age brackets. For those that suffer financial hardship may apply for a Exceptional Hardship payment. The Pension age scheme has a capital limit of £16K
people claim universal credit because of low or no income	Those currently with just over £6000 would be unable to claim DESPITE being in receipt of Income Support, this would put excessive strain on households having to find considerable money to pay the full council tax monthly payment.	This could be considered but there would be an additional cost to the CTR scheme. For those that suffer financial hardship may apply for a Exceptional Hardship payment.

	Why should people who have saved	
	throughout their working lives be	
	penalised?	
	Do not penalise people for having a bit	
	of savings. £16,000 is not a large sum	
	of money and you risk the most	
	vulnerable taking the money out and	
	keeping it somewhere that is insecure	
	and at risk of being stolen. £16,000 in	
	savings is something that would keep	
	people from being homeless, help heat	
	their homes, put food on the table. It is	This could be considered but there
	a safety net and a lifeline, and may	would be an additional cost to the CTR
	prevent people from falling back on	scheme. For those that suffer financial
	social services. Which would cost the	hardship may apply for a Exceptional
	local tax payer more.	Hardship payment.

	The reduction is too harsh, The £16000 capital limit has been in place for a very long time. Given inflation and actual higher cost of living the upper limit should not be reduced.by such a large amount. Is £16000 a snap shot or yearly average figure?	Its at the time of applicant

	leave at £16,000 . reason this is often pensioners life savings	
	Current system	

	£16000 should remain limit	
	Keep the capital limit at £16,000	

	keep the same	
	keeping it as is	

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	Stay the same as now	<u> </u>	4
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	Not realistic	1	

	Let's face it most people eligible for the	
	council tax reduction scheme will never likely be able to have savings!	
	I still think single people discount should remain even for working individuals, actually specifically for working individuals.	

CAB3255 Appendix 3 CTR Consultation Response - comments (4)

OPTION 6: Earning disregard replacements	WCC Response	OPTION 7: Further income disregards for the disabled	WCC Response
I think that there should be more thought around total benefits for certain groups, rather than chopping a bit off here, and a bit off there from the various departments.	LA do not have the powers to amend Welfare Benefits. We can only develop our own Working Age Council Tax Reduction scheme (which includes some prescribed rules from central government)	I thnk that you need to be very careful before taking anything away from those who may be receiving a disability payment as I suspect that there will always be those who fall between the lines and who will end up suffering	The scheme has been designed so that disabled people are not disadvantaged. This is achieved by continuing to disregard their disabled income plus up to £80 per week of their other income. There may be a small number of cases that receive less support. They will be able to apply for assistance from the Exceptional Hardship Fund.
Again I think we should stick to the current system and leave well alone.			The scheme has been designed so that disabled people are not disadvantaged. This is achieved by continuing to disregard their disabled income plus up to £80 per week of their other income. Carers Allowance will also be disregarded in the proposed scheme There may be a small number of cases that receive less support. They will be able to apply for assistance from the Exceptional Hardship Fund.

keep the same		Again without knowing how this would affect the current claim awards this could place serious strain on a household with a severely disabled adult in receipt of multiple premiums.	The scheme has been designed so that disabled people are not disadvantaged. This is achieved by continuing to disregard their disabled income plus up to £80 per week of their other income. There may be a small number of cases that receive less support. They will be able to apply for assistance from the Exceptional Hardship Fund.
	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households		
I am concerned that an administratively		The payments aren't for the council to	
good solution would penalise the poor. The current system seems fairer.	financial hardship, the Exceptional Hardship Fund is available.	dip into, it's too support someone disadvantaged via disability	

	T		
		all income generated from disabilities	
		should be excluded from CTR	
keeping as is		assessments	DLA & PIP are disregarded

Stay the same as now	I don't understand why you would do that. If their income has been precalculated and meets expected living costs, why would their council tax need to be based on a smaller income? That's not treating other local residents fairly, as they would feel penalised.	Disabled income is to meet the additional needs of a disability
Costs of living not thought about	Leave all of the current disregard in place. Unfair to ask sick/disabled to have to have ask for hardship payments is degrading they have enough to deal with as it is and many would not ask which would cause their conditions to worsen which again would cost the council more in the long run	The scheme has been designed so that disabled people are not disadvantaged. This is achieved by continuing to disregard their disabled income plus up to £80 per week of their other income. There may be a small number of cases that receive less support. They will be able to apply for assistance from the Exceptional Hardship Fund.

	Keep the same	
	keeping as is	

1		
	I can't decide on this.	
	r carri decide on triis.	
	Don't know	

CAB3255 Appendix 3 CTR Consultation Response - comments (5)

OPTION 8:		OPTION 9: Removal of Second Adult	
Removing Extended Reductions	WCC Response	Reduction	WCC Response
It does not seem fair that two families/people who are on different benefit structures (legacy v UC) should be treated differently. The outcome for both must be seen as fair.	UC does not contain extended reductions	Again without knowing how this would affect those households with severely disabled adults living with the applicant it is difficult to assess whether this would cause further hardship.	Second adult rebate is based purely on the income of the 'second adult'. If the Tax payer cannot afford their Council Tax, they may be able to apply for CTR in their own right
people on legacy benefits should not			
be penalised. UC claimants should be	UC does not contain extended	Doesn't matter if it's a "small number of	
treated the same.	reductions	people" still affects them.	

			T
I've had to tolerate universal credit			
since 2017 after high risk domestic			
abuse thanks to your councils mistake			
so I don't have "legacy benefits for my			
disabilities.		keep the same	
Moving to universal Credit is a stressfu			
time and it takes time to adjust to what			
the new income level is, especially			
since the majority of people seem to			
have less income. To remove the			Its only the applicant's (& partners)
potential for an additional 4 weeks		Another hazard of the income-based	income that will be used in the proposed
would cause hardship. Allowing it		assessment. It will be a nightmare to	income banded scheme. If second adult
	The additional 4 weeks is for people	keep up with the circumstances of both	rebate is removed, there will be no claim
the income drop.	moving into work not moving onto UC	adults.	to maintain.
would cause hardship. Allowing it would help people to better prepare fo		assessment. It will be a nightmare to keep up with the circumstances of both	income banded scheme. If second adult rebate is removed, there will be no claim

When people start a job and get paid monthly or four weekly they will not have any support for four weeks!	Council Tax Instalments can be adjusted?	Look at alternative ways of saving money within the scheme. For example, restrict the banding on Council Tax Reduction to the mean for the area, so people who live in the higher banded properties will be expected to pay more	

this is an incentive to moving into work which should always be encouraged so please retain	We will continue to provide earnings	Why should single people be penalised further. Already it is more expensive to live alone and the reduction has never been 50%. The scheme should remain the same.	The removal of second adult rebate will not effect single people
product rotalit	WORK	contains should formain the same.	This flot offoot offigio poopio
Keep the extended credit provision			
keep the same			

Stay the same as now and especially for those on legacy benefits which will be the most vulnerable as mostly disabled	The scheme has been designed so that disabled people are not disadvantaged. This is achieved by continuing to disregard their disabled income plus up to £80 per week of their other income. There may be a small number of cases that receive less support. They will be able to	
benefits. Unreasonable to tax those with disabilities	apply for assistance from the Exceptional Hardship Fund.	

CAB3255 Appendix 3 CTR Consultation Response - comments (6)

OPTION 10: Daily changes	WCC Response	OPTION 11: Extending backdating	WCC Response
	Council Tax is charged on a daily basis so it seems more sensible to change CTR on a daily basis. The proposed	Some people can genuinely not comprehend a form after trauma, should be extended. Though the	
Status quo. Too much personal admin and stress in this alternative	scheme is designed to reduce the number of changes	council still cancelled mine so I wouldn't trust them anyway.	
			We believe that the backdating of
people could end up paying more if			applications should allow for better
	Council Tax is charged on a daily basis		alignment with the date that the
•	so it seems more sensible to change	Backdating rather messy think changes	
_	CTR on a daily basis. The proposed	l · · · · · · · · · · · · · · · · · · ·	that the Council be given a general
weekly basis starting on the First Monday after the change.	scheme is designed to reduce the number of changes	1	discretion to backdate any claim where a good reason is provided.

		_
keep the same	Keep the same	
Stay the same as now		

CAB3255 Appendix 3 CTR Consultation Response - comments (7)

	T	T	Τ
FUNDING CTR	WCC Response	General comments	WCC Response
Option one is the only logical option + a ULEZ tax.		Maybe charge rich people more	
option one is the only logical option in a obbit		Inayee charge her people mere	
			The proposals include:
		<u></u>	Disregarding Carers Allowance
		Disabled people, and those caring for	DLA & PIP remain disregarded
Decole who was a small to sale and data be an analysis of the		them should be protected to the	Non-dependant deductions to stop
People who pay council tax shouldn't be penalised to		absolute maximum they can be,	Additional £80 to be disregarded from
subside those who don't		especially in a "Covid-19 world"	their income if disabled

If the new scheme does not make it more complicated for vulnerable people e.g elderly, disabled and carers to apply then it's a good thing.	no-one currently in receipt of legacy benefits should see a reduction of support. I reiterate that all those without employment regardless of why should have to pay a penny in council tax. benefit levels are already appallingly low and taking just a couple of quid away is the equivalent of not being able to avoid a box of cereals or the bus fare to the job centre if the need to attend the explanations of how these changes will apply is very poor.	
Maybe target people on higher incomes and second homes rather than pushing people further into poverty. It's a disgrace.	The watchword should fairness to all, both the tax payer and the poor.	

	The council should not be charging so	
If the outcome of the proposed changes is that the cost is	much for 'administrative costs', this is	
higher but that the system remains fair, Council Tax	something that the tax payers will never	
needs to be raised to pay for it.	see.	
needs to be raised to pay for it.	3CC.	

Those that genuinely disadvantaged should not suffer financially. Services must not be cut. Raise Council Tax to cover the costs. It is always the disadvantaged who suffer and should NOT.		I believe the CTR letter dated 23/09/20 should have been made clearer. The letter has been a great worry for people with mental health problems and those that are vulnerable.	Every effort has been made to communicate the proposed changes clearly and concisely, contact details were provided if further explanation/clarification was required.
I think that you should increase council tax on the most expensive houses, at the very top level of the council tax banding system. Plus don't allow the occupants of those houses a discount if they flip homes. The lower bands should stay the same.		Please provide a benefit calculation urgently to allow current recipients of CTR to calculate the effects these changes will have BEFORE changes are made and those households are placed in considerable financial difficulty.	We have approx. 3700 working age households, we are unable to provide details to each applicant of what their new CTR would be if the proposed changes were implemented. We have provided details of the proposed bands & income disregards. Claimants can either calculate how it will effect their CTR from this information or contact us for further details.
It is very difficult to ascertain the effects on households if this scheme is introduced without being able to calculate the effects on benefit dependant households. The council	We have approx. 3700 working age households, we are unable to provide details to each applicant of what their new CTR would be if the proposed changes were implemented. We have provided details of the proposed bands & income disregards. Claimants can either calculate how it will affect their CTR from this information or contact us for further details.	Perhaps you could do telephone reviews/ applications for people who are not able to get out?.	

administration costs incurred to cope with the increase in the number of claimants will force Winchester Council to put up the council taxes. It is already very high and equated to 12% of my income, when I was earning, not to mention the increase every year. My salary remained the	the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the	I'll never forgive this council to making a massive error and forcing me onto universal credits causing me 4.5 months of a nil income food bank only and all for your over paid head of department to not give two hoots. After high risk domestic abuse and two kids and a crisis. This council is a disgrace.	
Over the years services have been cut, refuge collection from once a week to fortnightly, street lighting turned off, etc council tax never went down		please contact me to keel me up to date. Please consider my opinion	

Taking away all of reduction would be a hike of about 400 quid a year. Too sudden and expensive a change Think a more moderate scheme needed so as not to impact	scheme itself. For those that suffer financial hardship, the Exceptional		
I think this is making it harder on the most vulnerable	Whilst the approach and 'shape' of the scheme is changing, there is no deliberate intention either to reduce the level of support available to households or to increase the overall costs of the scheme itself. For those that suffer financial hardship, the Exceptional Hardship Fund is available.	n/a	

Thousands and thousands of WCC residents will be		
much poorer in the future. It is inevitable that local		
authority funding will be slashed (both funding from		
central government and those able to pay local taxes).		
The country will be on its knees in debt for several years		
to come, with very few people employed to prop it up. We		
have to accept that hardship for individuals, will be		
mirrored in local Council and National finances. If we		
need to make cuts, then we need to make cuts. The most		
important thing is that we need to make any changes		
easy to administer and cheap to administer, NOT more		
expensive, as i am certain, the circumstances and		
entitlements for many, many residents will change		
dramatically over the next few years, as we navigate an		
extremely difficult employment market The option to		
increase the level of Council tax will be gradually eroded		
over time, as more and more businesses fold and		
unemployment soars.		
more than 2 children. You need to consider if this is	2 children, in line with all other	
how you want the council to be seen at this time	benefits i.e. Universal Credit, Tax	
(especially in a global pandemic). There's no 'ideal'	Credits, Housing Benefit &	
time to make savings to a scheme but is it right to do	Pensioner CTR (which are	
it when families are already struggling? When food	prescribed by central government).	
bank demand is high. You could be asking families	The vast majority of other Local	
to pay more when they are at their most vulnerable.	Authorities also limit to 2 children as	
You state the exceptional hardship scheme will be	well. We will ensure that the	
available but how many people will look to this	exceptional hardship payments are	
	accessible & easy to claim.	
How will this effect the mental health of our area?	UC standard allowance for a single	
What extra support will you put in place to ensure	person is £94.59 a week (the basic	
	1	

n/a		

CAB3255 Appendix 3 CTR Consultation Response - comments (8)

Other option suggestions	WCC Response
Local Service scheme - 20 hours per week, performing part-time roles such as bin collection, street sweeping, council office reception, council office post room, school cleaner, council office cleaner, grass verge cutting, council and school window cleaning, car park attendants etc. to qualify for income support. Hopefully this should help with massive cost cutting. We have resources - there are lots of unemployed people, who could do their bit to earn their benefits. There are many roles that could be performed by people of all ages, with limited skills, and limited physical capabilities, reducing costs of rip-off outsourced services. I also believe that the council should look at total benefits packages, rather than discounts off this and that. We would then have a truer picture of household financial resources and where discounts should be provided. We could actually do something remarkable here, that other local authorities want to emulate. Finally, please stop wasting money, going back and forth on projects for years. The money that has been wasted is eye watering and unforgiveable. Residents shouldn't suffer financially due to terrible decisions, bad design work and poor project management. This isn't a game, it's taxpayers money, which is becoming a scarce resource	
To recap, I feel the option to limit the maximum capital limit to 6,000 from 16,000 without considering the claimants' age is discriminatory. I am 63 years old and single with currently 15,000 in the bank, which is dwindling rapidly. That is hardly a fortune at my age? While I endeavour to find employment, it is unrealistic to think I will be able to live the rest of my years serenely.	Creating a separate scheme for working age claimants for example, 60+ would create more complexities and potential unfairness between those in different age brackets. For those that suffer financial hardship may apply for a Exceptional Hardship payment. The Pension age scheme has a capital limit of £16K

Please design a scheme that takes into account the enormous number of households with single parents caring for severely disabled adults. They very often fall between the gaps of such changes which causes severe financial difficulty.	The proposals include: Disregarding Carers Allowance DLA & PIP remain disregarded Non-dependant deductions to stop Additional £80 to be disregarded from their income if disabled
I have set out my suggestion earlier. I feel this will be fairer for the vast majority of people.	

An approach so that one group of people is not discriminated against ie in this case single people Did not like comment winners and losersrather polarising and not democratic. Better fair deal and no extremes for	Modelling shows that on the whole it's not single people that will lose out. The single person discount will not be effected. The council is keen to protect as many
everyone. Think is Councils job to ensure less extremesnoone gains excessively or loses severely. Maybe unrealistic to say everyone wins but everyone does alright or is treated fairly. Poor choice of phrase I think Streamlining the application process for claiming has come along way in the last few years and is a much less complicated process than it used to be . When you have disabled family members you always seem to be drowning in paperwork . It's always a bonus when you don't have to fill out the same paperwork every year if there's no changes in circumstances.	applicants as possible. The council is not minded to reduce the overall total level of support

keep the same please. People are suffering enough financially due to changes.	
Target Savings where people can afford it not targeting the most vulnerable in society, and just remember Hampshire DO NOT GIVE UNIFORM GRANTS whilst other counties do. So put that in your calculations pot as well.	
Daine Council Toy, Eliminate fraudulant elaima	
Raise Council Tax. Eliminate fraudulent claims.	

A CITY CENTRE ULEZ TAX, like other local areas to meet the governments low emissions target and the 2035 deadline for cease of ICE propelled vehicles. This money would then provide enough revenue to provide a facelift the the town car parks, providing a better EV friendly future and investing in a better town infrastructure.	